1. Receptionist enter their staff ID and password into the login page.
2. Receptionist is allowed to use the system.

**Extensions**

**1a: Receptionist enters an invalid staff ID and password combination**

.1 The user is not allowed to enter the system.

.2 System displays an error to the user.

.3 System admin will have to open a new account for the staff if the account is absent.

.4 The user have to enter their staff ID and password again.